Digital Transformation

No.	Session Mode	Session Details	Week – Day No.	Hrs
1	EL-Async	**IU1: Digital Transformation & Technology Road-mapping** **1. Instructional contents (text)** • IMDA/BCG Digital Transformation Framework • Enterprise Digital Maturity Assessment **2. Instructional contents converted to PPT video / podcast** • IMDA/BCG Digital Transformation Framework Video • Enterprise Digital Maturity Assessment Video **IU2: Harnessing AI Agent to Reinvent Business & Work** **1. Instructional contents (text)** • The New World of Work • Finding the Right Agentic Opportunities • Agentic AI Progression Framework • Choosing the Right AI Agent Platform **2. Instructional contents converted to PPT video / podcast** • The New World of Work Video • Finding the Right Agentic Opportunities Video • Agentic AI Progression Framework Video • Choosing the Right AI Agent Platform Video **3. Instructional contents curation from third party (eLearning videos / articles)** • LinkedIn Learning: Agentic Artificial Intelligence by Pascal Bornet Go through all the above content thoroughly to gain a solid understanding of the concepts. For any clarifications, seek support from the AI-Mentor. Learners are required to complete **formative assessments** (MCQs, short-answer questions, etc.) and achieve **70% marks** before proceeding to the next Instructional Unit (IU). Upon completion of each formative assessment, learners will receive auto-graded results Learners must review the feedback, redo the assessment as necessary, and secure competency in each formative assessment. This process must be repeated until full competency is achieved.	Before the Sync Session	3

No.	Session Mode	Session Details	Week – Day No.	Hrs
2	FC-Sync	**IU1 Case Study Text** • CLaaS2SaaS Digital Maturity Assessment (2023) **Assignment 01 Overview** • Client Digital Maturity Assessment **IU2 Case Study Text** • Service as Software Operating Model **Assignment 02 Overview** • Self-Service Intelligence Innovation Strategy • This is a synchronous session conducted by the instructor which learners are required to attend. • During this session, the instructor will explain the case study to reinforce learners' understanding of the concepts. • An overview of the assignment will be provided, outlining the requirements that learners are expected to complete. This is a mandatory session, and attendance is required to meet the 75% attendance criteria where applicable.	1-1	3
3	AS-Sync	• This is a live synchronous session conducted by the mentor to support learner queries on the concepts and assignments **Assignment 01:** Traffic Light System The mentor will review **During this session:** • Questions posted by learners and the corresponding responses from peers related to the assignments. • The mentor will address queries • The objective of this session is to ensure that learners complete assignments and score minimum 70% in each assignment • Attendance at this session is mandatory to meet the minimum 75% attendance requirement	1-2	3
4	AS-Sync	• This is a live synchronous session conducted by the mentor to support learner queries on the concepts and assignments **Assignment 02: Self-Service Intelligence Innovation Strategy** The mentor will review **During this session:** • Questions posted by learners and the corresponding responses from peers related to the assignments. • The mentor will address queries	1-3	

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		• The objective of this session is to ensure that learners complete assignments and score minimum 70% in each assignment • Attendance at this session is mandatory to meet the minimum 75% attendance requirement		
5	EL-Async	**IU3: Changing Way of Working** **1. Instructional contents (text)** • Human-Agent Collaboration & Leadership • Citizen Workforce Development for the AI Era • Adaptive Learning Innovation with Outcome **2. Instructional contents converted to PPT video / podcast** • Human-Agent Collaboration & Leadership Video • Citizen Workforce Development for the AI Era Video • Adaptive Learning Innovation with Outcome Video **IU4: Digitize the Product** **1. Instructional contents (text)** • Disruptive Product Innovation Framework **2. Instructional contents converted to PPT video / podcast** • Disruptive Product Innovation Framework Video Go through all the above content thoroughly to gain a solid understanding of the concepts. For any clarifications, seek support from the AI-Mentor. Learners are required to complete **formative assessments** (MCQs, short-answer questions, etc.) and achieve **70% marks** before proceeding to the next Instructional Unit (IU). Upon completion of each formative assessment, learners will receive auto-graded results Learners must review the feedback, redo the assessment as necessary, and secure competency in each formative assessment. This process must be repeated until full competency is achieved.	Before the Sync Session	3
6	FC-Sync	**IU3 Case Study Text** • Adaptive Learning & Talents Development **Assignment 03 Overview** • Citizen Workforce Development & Adaptive Learning Strategy **IU4 Case Study Text** • Disruptive Innovation Strategy & Solution	2-4	3

No.	Session Mode	Session Details	Week – Day No.	Hrs
		Assignment 04 Overview • Disruptive Product Innovation Strategy • This is a synchronous session conducted by the instructor which learners are required to attend. • During this session, the instructor will explain the case study to reinforce learners' understanding of the concepts. • An overview of the assignment will be provided, outlining the requirements that learners are expected to complete. • This is a mandatory session, and attendance is required to meet the 75% attendance criteria where applicable.		
7	AS-Sync	• This is a live synchronous session conducted by the mentor to support learner queries on the concepts and assignments **Assignment 03: Citizen Workforce Development & Adaptive Learning Strategy** The mentor will review **During this session:** • Questions posted by learners and the corresponding responses from peers related to the assignments. • The mentor will address queries • The objective of this session is to ensure that learners complete assignments and score minimum 70% in each assignment • Attendance at this session is mandatory to meet the minimum 75% attendance requirement	2-5	3
8	AS-Sync	• This is a live synchronous session conducted by the mentor to support learner queries on the concepts and assignments **Assignment 04: Disruptive Product Innovation Strategy** The mentor will review **During this session:** • Questions posted by learners and the corresponding responses from peers related to the assignments. • The mentor will address queries • The objective of this session is to ensure that learners complete assignments and score minimum 70% in each assignment	2-6	3

No.	Session Mode	Session Details	Week – Day No.	Hrs
		• Attendance at this session is mandatory to meet the minimum 75% attendance requirement		
9	EL-Async	**IU5: Digitalize the Core** **1. Instructional contents (text)** • The New Era of Automation • Mastering your Automation Journey • Intelligence Automation Platform • The New Operating Model • Automate Employee Experience • Automate the Back Office • Automate Customer Experience • Automate Supplier Operations **2. Instructional contents converted to PPT video / podcast** • The New Era of Automation Video • Mastering your Automation Journey Video • Intelligence Automation Platform Video • The New Operating Model Video • Automate Employee Experience Video • Automate the Back Office Video • Automate Customer Experience Video • Automate Supplier Operations Video Go through all the above content thoroughly to gain a solid understanding of the concepts. For any clarifications, seek support from the AI-Mentor. Learners are required to complete **formative assessments** (MCQs, short-answer questions, etc.) and achieve **70% marks** before proceeding to the next Instructional Unit (IU). Upon completion of each formative assessment, learners will receive auto-graded results Learners must review the feedback, redo the assessment as necessary, and secure competency in each formative assessment. This process must be repeated until full competency is achieved.	Before the next Sync Session	3
10	FC-Sync	**IU5 Case Study Text** • Self-Service Intelligent Automation Strategy & Solution **Assignment 05 Overview** • Intelligent Automation Strategy for Core Business Functions	3-7	3

No.	Session Mode	Session Details	Week – Day No.	Hrs
		• This is a synchronous session conducted by the instructor which learners are required to attend. • During this session, the instructor will explain the case study to reinforce learners' understanding of the concepts. • An overview of the assignment will be provided, outlining the requirements that learners are expected to complete. • This is a mandatory session, and attendance is required to meet the 75% attendance criteria where applicable.		
11	AS-Sync	• This is a live synchronous session conducted by the mentor to support learner queries on the concepts and assignments **Assignment 05: Intelligent Automation Strategy for Core Business Functions** The mentor will review **During this session:** • Questions posted by learners and the corresponding responses from peers related to the assignments. • The mentor will address queries • The objective of this session is to ensure that learners complete assignments and score minimum 70% in each assignment • Attendance at this session is mandatory to meet the minimum 75% attendance requirement	3-8	3
12	EL-Async	**IU6: Integrate Ecosystems** **1. Instructional contents (text)** • Sangeet Platform Revolution Model • Automate Platform Driven Business **2. Instructional contents converted to PPT video / podcast** • Sangeet Platform Revolution Model Video • Automate Platform Driven Business Video Go through all the above content thoroughly to gain a solid understanding of the concepts. For any clarifications, seek support from the AI-Mentor. Learners are required to complete **formative assessments** (MCQs, short-answer questions, etc.) and achieve **70% marks** before proceeding to the next Instructional Unit (IU).	Before the next Sync Session	3

No.	Session Mode	Session Details	Week – Day No.	Hrs
		Upon completion of each formative assessment, learners will receive auto-graded results Learners must review the feedback, redo the assessment as necessary, and secure competency in each formative assessment. This process must be repeated until full competency is achieved.		
13	FC-Sync	**IU6 Case Study Text** • Platform Business Innovation Strategy & Solution **Assignment 06 Overview** • Platform Business Innovation & Integrated Ecosystem Strategy • This is a synchronous session conducted by the instructor which learners are required to attend. • During this session, the instructor will explain the case study to reinforce learners' understanding of the concepts. • An overview of the assignment will be provided, outlining the requirements that learners are expected to complete. • This is a mandatory session, and attendance is required to meet the 75% attendance criteria where applicable.	3-9	3
14	AS-Sync	• This is a live synchronous session conducted by the mentor to support learner queries on the concepts and assignments **Assignment 06: Platform Business Innovation & Integrated Ecosystem Strategy** The mentor will review **During this session:** • Questions posted by learners and the corresponding responses from peers related to the assignments. • The mentor will address queries • The objective of this session is to ensure that learners complete assignments and score minimum 70% in each assignment • Attendance at this session is mandatory to meet the minimum 75% attendance requirement	4-10	3
15	PM-Sync	During this session Mentor will explain the Project Brief, tasks to be completed. Refer the project brief document	4-11	3

No.	Session Mode	Session Details	Week – Day No.	Hrs
		Learners will start doing the project and seek the support from the mentor		
16	PI -Async	During this self-paced session, Learners will start completing the project tasks If clarification is required, learners should seek assistance from the AI Mentor. If further support is needed, they may post queries in the Teams channel for peers or mentors to support.	Before the next session	6
17	PM-Sync	During this Synchronous session, Learners discuss with mentor and peers about the progress of the project. Mentor will address all the questions posted in the team's channel in which the learners have posted their questions.	4-12	3
18	PI -Async	During this self-paced session, Learners will continue doing the project tasks If clarification is required, learners should seek assistance from the AI Mentor. If further support is needed, they may post queries in the Teams channel for peers or mentors to support. Learners must submit the project report in the LMS before the due date	Before the next session	6
19	SA-Sync	All the learners in the cohort will attend the Summative Assessment (per learner): • Project Presentation • Oral Questioning	5-1	30 min

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